

## News Release

#### FOR IMMEDIATE RELEASE

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### Caliber Collision Receives USAA 2013 Supplier Recognition Award

Caliber Wins USAA Award

**LEWISVILLE, TX – July 25, 2013** – USAA recently announced that Caliber Collision Centers has been awarded the 2013 Supplier Excellence Award through the 2013 USAA Supplier Recognition Program. This award recognizes the supplier that serves as a role model and goes above and beyond in delivery and performance for USAA and its members.

"Receiving this award from USAA is a testament to our 3,100 associates' dedication to restoring USAA members to the rhythm of their lives," stated Mark Sanders, Caliber Collision Chief Operating Officer. "Whether it's delivering world-class member service or contributing to the communities we both serve, our Caliber associates consistently go above and beyond to deliver best-in-class results for USAA members who entrusted their vehicle repairs to Caliber."

"Caliber is a dedicated ally. Through results, they demonstrate their dedication to providing world-class service to our membership," said Jimmy Spears, USAA AVP of Auto Physical Damage

USAA requested submissions from its global suppliers for three categories including Supplier Excellence, Innovation and Military Community Support. Caliber was the only collision repair company to receive the 2013 Supplier Excellence Award determined by the USAA Global Service Delivery Selection Committee.



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Caliber Collision received this award at the USAA "Celebrating Champions" Recognition presentation during the USAA Supplier Recognition Ceremony at USAA headquarters on June 12, 2013.

### **About Caliber Collision Centers**

Caliber Collision Centers is one of the largest collision repair companies in America with 129 I-CAR Gold Class Professional certified collision repair centers in California, Arizona, Nevada, Texas, Colorado and Oklahoma. Caliber is consistently ranked among the highest customer satisfaction scores in the industry and backs all repair work with a written, lifetime warranty available at any of its 129 repair centers. Caliber Collision is always looking to add new collision repair locations throughout California, Arizona, Nevada, Texas, Oklahoma and Colorado. Interested collision repair owners can contact Ron Davis, Caliber Collision Chief Development Officer, for more information in the Contact Us area of Caliber's website at www.calibercollision.com.

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